



Association of Builders And Developers of Pakistan

CIRCULAR

DATED : 31-12-2014 (Last Reminder)

TO : ALL MEMBERS

FROM : ABAD SECRETARIAT

SUBJECT : CIRCULAR REGARDING COMPLAINT TO OGRA

Dear Members,

We are pleased to inform you that ABAD is arranging a meeting with Oil & Gas Regulatory Authority (OGRA) soon in the matter of Moratorium on Gas connections which has continued unabated since October 2011. ABAD proposes to prepare a presentation for OGRA on the basis of individual complaints of members of ABAD.

Members are requested to provide information as per attached "Complaint Form" of OGRA along with covering letter on your company Letter Head before 1st January 2015 positively. These complaints will be forwarded to OGRA from ABAD.

Members to note that if they miss this opportunity, their complaint may not be taken care of subsequently.

Thanking you,
Truly yours,

S. Javed Jafri
Secretary General – ABAD

Attached: Complaint Form of OGRA

"ON LETTER HEAD"

Complaint before

OIL AND GAS REGULATORY AUTHORITY

Islamabad

Complaint Form Schedule

Name _____	S/D/W/O _____
CNIC No. _____	Consumer No. (if any) _____
email _____	
Category (Domestic / Commercial / Industrial)	
Address _____	Region / City _____
Mobile No. / others _____	
Person / Company (Licencee, dealer) against whom complaint filed	
(SNGPL / SSGCL / Oil Marketing Company (OMC) / Others)	
Complaint related to	
(Excessive Billing / Delay in Provision of Demand Note / Delay in Provision of Gas Connection / Alleged Tampering / Others)	
Nature of Complaint _____	

Has the Complainant in case of natural gas tried to resolve the complaint directly with the Licensee?	
(Yes / No)	
If yes, please provide brief description	

Has this Complaint earlier filed in any other Court, Tribunal, Wafaqi Mohtasib or any other forum?	
(Yes / No)	
If yes, status / detail documents of case: _____	
List of documents attached (if any): _____	

Please tick (where required)

For Office Use Only	
Admitted (Yes / No)	
Complaint No.	